

Responding to community needs has always been central to the work we do at Three Rivers Community Action, and this past year has certainly demonstrated that core value. In 2020, we accepted over \$3.5 million in new funding to expand existing programs and launch new initiatives as a direct response to the pandemic. We also continued to operate all of our standard programs and services, sometimes in new ways, but always with the goal of providing consistent service to our program participants.

I am extremely proud of the work that our staff, board, and volunteers did to respond to the needs of our community during this time. Early Childhood programs quickly implemented procedures to operate both in the classroom and virtually, providing support to kids and parents in school and at home. Hiawathaland Transit switched to a reservation system to ensure physical distancing on the buses, and also provided food delivery for many local food access events. Community Development provided energy assistance, weatherization, homeless prevention, housing assistance, and homeownership coaching by offering virtual or safely distanced appointments. Volunteers and staff never stopped supporting older adults and persons with disabilities, delivering Meals on Wheels and providing essential medical rides throughout the pandemic. Our administrative support, fiscal, and leadership teams supported this work with their tireless presence and endless patience.

I may not know what challenges are next for us, but I do know that with the talented team we have, Three Rivers Community Action will again be ready to respond.

Jenny Larson
Executive Director



SAFE AT LAST...

Before beginning to work with Three Rivers Community Action, Inc., Thea was fleeing domestic violence, moving from shelter to shelter, and couch surfing all while pregnant with her daughter. After three years of experiencing homelessness, she eventually got involved with Three Rivers, completed housing applications, and was accepted into the Permanent Supportive Housing program. The PSH program provides high-barrier homeless households with affordable rental housing and supportive services that assist participants with maintaining housing stability, improving overall wellness, engaging in the community, and leading successful lives. Thea has a long history of trauma, abuse and substance use, and has been through a lot while in the program. She said, "Three Rivers has always been right by my side."



Throughout her time in the PSH program, Thea has also stayed connected with partner agencies in the community who provide her family with additional support. Thea is now a mother of three children and recently transferred into a larger townhome that was developed by Three Rivers. Since moving to the bigger unit Thea has been doing very well in the program. She often tells her Family Advocacy Specialist how much her kids, and her emotional support dog, enjoy having a yard and more space to play.

Thea's support team is proud of how well she is doing. Thea has recently been accepted into a scholarship program at Recovery Academy to obtain a certificate to begin a career as a recovery coach. This will allow her to provide advocacy and support to other individuals working toward a sober lifestyle. Thea has been sober for four years and is looking forward to being able to provide support to other individuals looking to make a change in their life.

CONTACT US:

threeriverscap.org



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Fax: 507-933-4481
TTY: MN Relay Service:
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Fax: 507-933-4481
Hours: By Appointment

Hiawathaland Transit Office
55049 241st Avenue
Plainview, MN 55964
Telephone: 866-623-7505
Dispatch Hours:
M-F 4:30am - 9:00pm
Sat & Sun 7:00am - 4:30pm

RESULTS THAT MATTER

307,363

transit rides to work, school, and other destinations

16,413

volunteer hours were donated to serve neighbors

1,129

households served by COVID Assistance Programs

343

young children gained school readiness skills

35

households became new homebuyers

314

community organizations, governments, and businesses joined with us to meet needs

492

rental housing units made available to households with low- and moderate incomes

36,222

meals delivered by Meals on Wheels volunteers

157

homes were repaired for safety and efficiency

4,736

families received help to afford their energy bill

82

households increased their financial well-being with savings and credit repair

Three Rivers turns the investments of volunteers, philanthropic gifts, and public funds into real outcomes for our communities.

Data reported for the Federal Fiscal Year October 1, 2019 – September 30, 2020.

FINANCIAL SUMMARY

Consolidated statement of activities
Year ended December 31, 2020



Revenues \$18,461,689 Expenses \$18,829,904

■ Federal grant revenue	52%	■ Housing development	28%
■ Program income	28%	■ Community development	27%
■ State grant revenue	17%	■ Transportation	22%
■ Local grants & contributions	3%	■ Early childhood	17%
		■ Management & general supporting services	4%
		■ Older adult services	2%

BOARD OF DIRECTORS STAFF LEADERSHIP

OFFICERS

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Paul Drotos, *First Vice Chair*
Jo Anne Krier, *Second Vice Chair*
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Jodi Johnson
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Chief Financial Officer
Vicki McKay
Human Resources Director

Leah Hall
Community Development Director
Jane Adams Barber
Early Childhood Director
Rob Cooper
Transportation Director

AT THREE RIVERS, WE
RESPECT
the people we work with

EMBRACE diversity | INSPIRE mutual trust
LISTEN to community needs

SEEK collaborative solutions

LEAD with integrity

PROMOTE empowerment and self-sufficiency

5 WAYS YOU CAN HELP

1. DONATE

Online:
threeriverscap.org

GiveMN:
givemn.org/organization/three-rivers-community-action

Send Checks to:

Three Rivers Community Action, Inc. | 1414 North Star Dr. | Zumbrota, MN 55992

2. VOLUNTEER

Give your time to Meals on Wheels, Volunteer Driver Program, Head Start, Advisory Committees, or Board of Directors

3. SHOP

Use Amazon Smile <https://smile.amazon.com>

4. SHARE

the information to help others.

5. GET INVOLVED

Vote, and support specific causes, groups or organizations you consider important.