

Hiawathaland Transit

Summer Recreation Transportation

FAQ's

How do I sign my child up to ride the bus?

Please fill out the attached Summer Recreation Form or contact Hiawathaland Transit to have one mailed, faxed or emailed to you. Fill out the forms as completely and accurately as possible and return to our office as soon as possible. Hiawathaland Transit operates on a first come first served basis and space is limited. Approximately one week before the program begins we will begin placing the children in routes and contacting the parents with the estimated pick up and return time.

How much will it cost?

Each one way trip costs \$1.75. A child that rides with us both ways will pay \$3.50.

How do I pay for the bus?

You may pay for the bus with cash, tokens or punch passes. If you chose to use cash exact change is needed – our drivers cannot make change and we do not allow prepayment. Tokens and punch passes can be purchased at City Hall for \$17.50 (buy 10 rides get 1 free).

Who can ride the bus?

Anyone! Hiawathaland Transit is a public transportation system open to anyone of any age. In addition to providing school transportation, we provide transportation to doctor's appointments, grocery stores, friendly visits, summer recreation events, ect. Please feel free to contact us for more information.

What do I do if my child is not riding?

Our office typically receives the regularly scheduled summer recreation calendars and is aware of most days the program are in session. We are not regularly contacted if a program is canceled due to weather or other various reasons. Should you be notified of a cancelation or closing, the dispatch center would be happy to hear from you! In addition, we do not usually receive game dates for baseball, softball ect. If your child is participating in one of these sports, please make sure that you provide as much information as possible. If you child will not be riding our bus because of personal reasons you will need to contact Hiawathaland Transit to inform the dispatchers.

How do I know my child will be safe?

All drivers have thorough criminal and driving background checks, have a Class A or B driver's license, First Aid/CPR certification, and defensive driving and passenger assistance training. Although we are not able to take children directly to the door, our drivers will wait to make sure that you child is safely inside or in the care of an adult before leaving.

How can I contact Hiawathaland Transit?

Toll Free: 1-866-623-7505

Fax: 507-534-9275

Email: transit.dispatchers@threeriverscap.org

Mail: Hiawathaland Transit

55049 241st Ave

Plainview, MN 55964

Website: www.threeriverscap.org/programs_transp.html